

Certificate of Approval

This is to certify that the Management System of:

SABANCI DIJITAL TEKNOLOJI HIZMETLERI A.Ş.

Kucuk Camlica Mah. Kisikli Caddesi No:56 Uskudar Istanbul, Turkey

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00045426

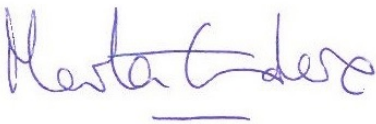
This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

The Service Management System (ISO 20000-1:2018) in Sabancı Dijital Teknoloji Hizmetleri A.Ş. that covers all services and products in the service catalog that SabancıDx offers to its domestic and international customers from its 4.Levent, İzmit and Altunizade locations in Türkiye. (Cloud services excluded), (Statement of Applicability, BGY-PR-02 Rev:13, 02/05/2023)

This certificate is a continuation of a previous approval from another certification body as follows:

Previous original ISO/IEC 20000-1 approval on 18-NOV-2021, BSI certificate number ITMS 598433



Marta Escudero

Regional Director, Europe

Issued by: LRQA Limited



Certificate Schedule

Location	Activities
Kucuk Camlica Mah. Kisikli Caddesi No:56 Uskudar Istanbul, Turkey	ISO/IEC 20000-1:2018 The Service Management System (ISO 20000-1:2018) in Sabancı Dijital Teknoloji Hizmetleri A.Ş. that covers all services and products in the service catalog that SabancıDx offers to its domestic and international customers from its 4.Levent, İzmit and Altunizade locations in Türkiye. (Cloud services excluded), (Statement of Applicability, BGY-PR-02 Rev:13, 02/05/2023)
Kentsa Fatih Mah. Sanayi Cad. No:96-2 Alikahya, 41310 Kocaeli, Turkey	ISO/IEC 20000-1:2018 The Service Management System (ISO 20000-1:2018) in Sabancı Dijital Teknoloji Hizmetleri A.Ş. that covers all services and products in the service catalog that SabancıDx offers to its domestic and international customers from its 4.Levent, İzmit and Altunizade locations in Türkiye. (Cloud services excluded), (Statement of Applicability, BGY-PR-02 Rev:13, 02/05/2023)
Sabancı Center Kule 2 Kat 2B ve Kat 8 4.Levent, 34330 Istanbul, Turkey	ISO/IEC 20000-1:2018 The Service Management System (ISO 20000-1:2018) in Sabancı Dijital Teknoloji Hizmetleri A.Ş. that covers all services and products in the service catalog that SabancıDx offers to its domestic and international customers from its 4.Levent, İzmit and Altunizade locations in Türkiye. (Cloud services excluded), (Statement of Applicability, BGY-PR-02 Rev:13, 02/05/2023)

